

CHRISTOPHER W. R. SCHILL

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SUMMARY

Systems Application Engineer dedicated to providing optimal solutions for ever changing environments

WORK HISTORY

- 2017 - Present** **Senior IT Software Product Manager**
Ryder Systems, Inc.
- Assisted in deploying the Manhattan SCALE solution to new customers across Ryder's network
- 2012 – Present** **Owner**
Schill Solutions, LLC
- Helping small businesses and non-profit organizations have an online presence in our ever evolving world of technology
- 2016 – 2017** **Software Manager**
We Pack Logistics / Harrison, Walker & Harper
- Played an active role in strategic planning activities related to the Manhattan SCALE program and other effected systems
Planned, analyzed and assisted in the design of application enhancements, reports and tools for internal operations and the external customer
Orchestrated an upgrade from SCALE 2011 to SCALE 2016 utilizing the new technologies and features in the new software
- 2012 – 2016** **Senior Business Systems Analyst**
GENCO, A FedEx Company
- Built strong relationships with internal and external customers, IT team members and other business partners
Acted as point of contact for program and process changes that impacted the Manhattan SCALE program
Planned, analyzed and assisted in the design of application enhancements, reports and tools for internal operations and the external customer
Schedules and acts as facilitator during IT meetings providing and maintaining products for status, issues and risks related to program activities
Played an active role in strategic planning activities related to the Manhattan SCALE program and other effected systems
- 2007 - 2012** **Inventory Control Lead / Systems Administrator**
GENCO Marketplace
- Participated in multiple facility start-ups and moves both in a systemic role as well as operational
Provided systems support for multiple facilities across the US
Developed SOPs and standardized processes across all aspects of forward and reverse warehouses

EDUCATION

- 2019 Distribution Management Professional - SCALE
Manhattan Associates Certified
Certificate Number: 10001
- 2018 SQL Developer Certificate
W3Schools
- 2017 Certified Pistol Instructor
National Rifle Association
Credential# 169853405
- 2007 - 2009 AAS Computer Network Administration and Security Technology
Stark State College of Technology
Completed 21 credits towards AAS degree
- 2002 - 2007 CISCO Networking Academy
R. G. Drage
Panduit Cabling, CCNA Certification Prep, IT Infrastructure (A+, N+ Certification Prep)

REFERENCES

Available upon request