CHRISTOPHER W. R. SCHILL

5206 Frederick Street Barberton, Ohio | 330-203-7559 | christopher.wr.schill@gmail.com

SUMMARY

I am a Software Product Manager at Ryder Logistics headquartered in Miami, Florida. In this role I have the privilege of waging a war on "old standards" and the "same old" way of doing things when it comes to using the Manhattan Associates solutions. My team has a collective 252+ years of using, implementing, and managing the applications. I have been a part of many large projects that range from automotive, healthcare, food and retail in the 3PL world. I strive to bring innovative and cutting edge solutions to complex business problems in an effective, timely, and cost effective manner.

WORK HISTORY

2017 - Present

Senior IT Software Product Manager
Ryder Systems, Inc.

Managing a team of 25+ highly trained developers, implementors, and support resources on the Manhattan SCALE platform. Utilizing versions 2015 to 2022. Also manage a team of developers that build and support a standalone online portal, Ryder LEAP, that enables customer execution at an accelerated pace.

2012 – Present

Owner
Schill Solutions, LLC

Help to deliver competitive solutions to complex problems with consulting work on many fronts

2016 – 2017

Software Manager
We Pack Logistics / Harrison, Walker & Harper
Played an active role in strategic planning activities related to the Manhattan SCALE program and other effected systems
Planned, analyzed and assisted in the design of application enhancements, reports and tools for internal operations and the external customer
Orchestrated an upgrade from SCALE 2011 to SCALE 2016 utilizing the new technologies and features in the new software

2012 – 2016

Senior Business Systems Analyst
GENCO, A FedEx Company

Built strong relationships with internal and external customers, IT team members and other business partners

Acted as point of contact for program and process changes that impacted the Manhattan SCALE program

Planned, analyzed and assisted in the design of application enhancements, reports and tools for internal operations and the external customer

Schedules and acts as facilitator during IT meetings providing and maintaining products for status, issues and risks related to program activities

Played an active role in strategic planning activities related to the Manhattan SCALE program and other effected systems

2007 - 2012

Inventory Control Lead / Systems Administrator
GENCO Marketplace

Participated in multiple facility start-ups and moves both in a systemic role as well as operational

Provided systems support for multiple facilities across the US

Developed SOPs and standardized processes across all aspects of forward and reverse warehouses

EDUCATION

2019
Distribution Management Professional - SCALE
Manhattan Associates Certified
Certificate Number: 10001

2018
SQL Developer Certificate, HTML Developer Certificate
W3Schools

2017
Certified Pistol Instructor
National Rifle Association
Credential# 169853405

2007 - 2009
AAS Computer Network Administration and Security Technology
Stark State College of Technology
Completed 21 credits towards AAS degree

2002 - 2007
CISCO Networking Academy
R. G. Drage
Panduit Cabling, CCNA Certification Prep, IT Infrastructure (A+, N+ Certification Prep)

REFERENCES

Available upon request